Gabriel Davis

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OBJECTIVE

Dedicated and detail-oriented Data Analyst with a strong background in data analysis, statistical modeling, and data visualization. Seeking a challenging position in a dynamic organization where I can leverage my analytical skills to provide valuable insights and drive data-driven decision-making.

PROFESSIONAL EXPERIENCE

PGA TOUR   **Ponte Vedra Beach, Florida**
Data Analyst   **Aug 2023-Nov 2023**

- Accelerated data processing by 25% through the strategic application of advanced Excel functions and formulas, assuring data accuracy and quality.
- Proficiently transferred and loaded collected data into Amazon S3, seamlessly integrating it with a front-end dashboard.
- Employed SQL queries to ascertain the data integrity of collected information.
- Collaborated with the project team to design and create a comprehensive Entity-Relationship Diagram (ERD), including schema design, for the development of a specialized database for historical player data.

TRANSCOR DATA SERVICES   **Jacksonville, Florida**
Data Analyst   **April 2022-Nov 2022**

- Extracted, transformed, and loaded data from various sources into internal databases.
- Designed and executed Power Automate and Python scripts for data entry and sanitation automation.
- Utilized analytical and problem-solving skills to translate business requirements into technical solutions.

VIDEO GAME RESCUE   **Jacksonville, Florida**
Head of Technical Support   **July 2020-Aug 2022**

- Attained a 50% reduction in repair times, optimizing Point of Sales systems and technical support processes.
- Conducted comprehensive root cause analysis of technical issues, pinpointing the most effective course of action, proactively proposing, and implementing solutions, and promptly escalating situations when necessary.
- Led the development of functional and technical designs for system modifications and new processes, ensuring that decisions align with both current and future business strategies.
- Optimized technical support processes, conducted root cause analyses, and led system modification initiatives.

Manager   **July 2019-Aug 2022**

- Consistently surpassed monthly sales goals by 40%, showcasing strong sales acumen and customer relationship-building skills.
- Provided effective leadership as Manager on Duty, enhancing team performance, and ensuring smooth daily operations.
- Demonstrated excellent verbal and written communication skills.
- Achieved and exceeded sales targets, provided leadership, and demonstrated strong communication skills.

PRAGMATIC WORKS   **Jacksonville, Florida**
Report Developer   **June 2017-July 2017**

- Extracted, transformed, and loaded data from various sources to streamline workflow processes by harnessing Power BI and Microsoft Azure, fostering data-driven decision-making.
- Created data models and defined relationships between different data sources to ensure data integrity.
- Collaborated closely with business users to validate and refine report requirements.
- Developed visually appealing and interactive reports, charts, and data visualizations.

EDUCATION

FLORIDA STATE COLLEGE AT JACKSONVILLE   **Jacksonville, Florida**
Bachelor in IT Management

ADDITIONAL INFORMATION

- Program Management: SDLC (Software Development Life Cycle), Resource Planning, Jira, Scrum
- Technical Skills: Python, Java, Microsoft Azure, Microsoft SQL Server Integration Services (SSIS), Amazon Web Services (AWS), Microsoft Power BI, SaaS